



February 9, 2024

Dear Member:

The annual meeting of the Brown County Rural Water Assn., Inc. (BCRWA) membership will be held on Friday, March 22, 2024, 9:00 am at the BCRWA office located at 3818 US 52, Ripley, Ohio 45167. The purpose of the meeting is to transact all business to be acted upon at an annual meeting, including voting on the nominating committee's selection of Lowell Allen, Frank Fussnecker, and Steve Rockey for a three-year term ending in 2027.

BCRWA's mission is to deliver a safe and adequate supply of water to our customers, while operating a system that is in compliance with all state and federal guidelines. We will continually upgrade and replace aging elements within our treatment and distribution operations as needed.

We continue to support environmental education via our Wellhead Protection Program, which includes association members, county officials, educational leaders, business leaders and our state government representatives. As in previous years, we will continue to support our county high school students by awarding 12 scholarships to students selected by the administration of each high school.

BCRWA's efforts to **improve communication** will continue in 2024 through this newsletter, our website (www.bcrwa.org), our one-call system and our Wellhead Protection Program. It is **very important** that we have a **phone number** to be able to alert you for boil notices or other emergencies. Our website has key information regarding BCRWA as well as pertinent information for other Brown County agencies. The BCRWA website provides numerous ways to **pay your bill online**.

Our auditor, Bhm cpa group, presented the 2022 audit report to the board at the April 26, 2023 board meeting. They found no errors or mistakes and stated that it was an excellent report. Bhm highlighted the soundness of our financial position and business practices.

BCRWA is very proud of our treatment and distribution facilities, and are always happy to show off our facility. Many from schools, businesses, government and other water systems have toured it, and are very impressed with what they see. Why not make an appointment and bring your group for a tour?

The Board of Trustees and the Management Team continue to work diligently to control our costs, while ensuring that we maintain and keep our systems in excellent shape. BCRWA is prepared for our customer needs of today and look forward to the challenges of tomorrow.

Sincerely Yours,

A handwritten signature in blue ink, appearing to read "Lowell F. Allen".

Lowell F. Allen
President, BCRWA